# Terms and Conditions for Jewelco Holdings Pty Ltd (Trading as Jewelco.com.au) Diamond Giveaway Competition

## 1. Eligibility

- The competition is open to residents of Australia, aged 18 years or older.
- Employees of Jewelco Holdings Pty Ltd and their immediate families are not eligible to enter.
- This competition is not open to jewellery and diamond suppliers and manufacturers.

## 2. Entry Requirements

- Entry is free, no purchase is necessary to enter or win.
- By entering your first name, surname, email, and mobile number, you are signing up for our newsletter and future marketing and will be entered into the draw to win a diamond. There is no fee to enter.
- Only one entry per email address is allowed.
- You must be an Australian resident living in Australia. If the winner is not an Australian citizen residing in Australia at the time of the draw, they will forfeit the prize. Jewelco Holdings Pty Ltd will redraw and allocate the prize to an eligible participant. This process will be repeated until a valid winner is found.
- In the event of a change in rules, Jewelco Holdings Pty Ltd will make every attempt to notify participants that have already entered.
- By entering this competition, entrants consent to receiving marketing communications from Jewelco Holdings Pty Ltd.

## 3. Competition Period

- The competition starts on the 5th of July 2024 and ends at 11.59pm on the 29th September 2024. Entries received after the closing date will not be considered.
- The competition comprises five draws, each draw will have one winner who will receive a diamond (the prize) as follows:
  - Draw One: Monday the 2nd of September 2024 The prize: minimum 1.50ct Round Lab Grown Diamond F+ VS2+ valued at \$1900. The winner will be contacted and announced on the 2nd of September 2024 across social media, on Jewelco Holdings Pty Ltd's website (here) and other communications.
  - Draw Two: Monday the 9th of September 2024 The prize: minimum 1.50ct Round Lab Grown Diamond F+ VS2+ valued at \$1900. The winner will be contacted and announced on the Monday the 9th of September 2024 across social media, on Jewelco Holdings Pty Ltd's website (here) and other communications.
  - Draw Three: Monday the 16th of September 2024 The prize: minimum
     1.50ct Round Lab Grown Diamond F+ VS2+ valued at \$1900. The winner will be contacted and announced on Monday the 16th of September 2024 across

- social media, on Jewelco Holdings Pty Ltd's website (here) and other communications.
- Draw Four: Monday the 23rd of September 2024 The prize: minimum 1.50ct Round Lab Grown Diamond F+ VS2+ valued at \$1900. The winner will be contacted and announced on Monday the 23rd of September 2024 across social media, on Jewelco Holdings Pty Ltd's website (here) and other communications.
- Draw Five: Monday the 30th of September 2024 The prize: minimum 1.50ct Round Lab Grown Diamond F+ VS2+ valued at \$1900. The winner will be contacted and announced on Monday the 30th of September 2024 across social media, on Jewelco Holdings Pty Ltd's website (here) and other communications.

#### 4. Prize

- The prize for each draw is a Lab grown diamond valued at AUD \$1900.
- The prize is non-transferable and cannot be exchanged for cash or other products/services.

#### 5. Winner Selection and Notification

- The winner will be selected randomly from all eligible entries.
- Each winner will be notified via email and/or mobile within 7 working days of the draw date
- If the winner does not respond within 30 days of notification and after four attempts to engage, a new winner will be drawn.
- The winner will be asked to send a photograph or short video for Jewelco Holdings Pty Ltd to post on social media, our website, and other media platforms.
- If a winner is unable to collect the prize from our offices in Rose Bay, NSW we will send the prize to the winner using Australia Post (Signature Requested) or Commercial Courier (Signature Requested).

#### 6. Privacy

- By entering the competition, participants consent to the collection and use of their personal information by Jewelco Holdings Pty Ltd for the purpose of administering the competition and for future marketing purposes and engagement.
- When entering this promotional competition, you acknowledge that your personal information may be collected, stored, and used.
- In the event that this competition were to be prohibited for any reason by law, the competition could be made void.
- Personal information will be handled in accordance with Jewelco Holdings Pty Ltd privacy policy, which can be found at <a href="here">here</a>

#### 7. General Conditions

- Jewelco Holdings Pty Ltd reserves the right to modify, suspend, or terminate the competition without notice if it cannot be conducted as planned due to circumstances beyond Jewelco Holdings Pty Ltd's control.
- By entering the competition, participants agree to be bound by these terms and conditions.
- These terms and conditions are subject to change without notice.

## 8. Limitation of Liability

- Jewelco Holdings Pty Ltd is not responsible for any technical issues, network failures, or any other event outside its reasonable control that may cause the competition to be disrupted or entries to be lost or invalid.
- You indemnify Jewleco Holdings Pty Ltd for any loss suffered by you as a result of entering into this competition or by winning a prize.

## 9. Governing Law

These terms and conditions are governed by the laws of New South Wales, Australia.
 Any disputes arising from this competition will be subject to the exclusive jurisdiction of the courts of New South Wales.

#### 10. Contact Information

• For any questions or concerns regarding the competition, please contact Jewleco Holdings Pty Ltd at hello@jewelco.com.au or 0444 590 626.

#### 11. Social Media Disclaimers

- By entering this promotion to win a diamond, participants are consenting to:
  - o Fully release all social media or other platforms, harmless from liability, and
  - acknowledge that the promotion is in no way sponsored, endorsed, administered by, or associated with Meta, or any social media platforms.
  - This promotion and Jewelco Holdings Pty Ltd do not require, necessitate, or incentivise participants to share, repost, tag others, or in any other way publicise Jewelco Holdings Pty Ltd's promotion. Meta and other platforms will not and have not assisted Jewelco Holdings Pty Ltd in administering a promotion.

### 12. Inaccurate Tagging

 Participants must not inaccurately tag content or encourage other users to inaccurately tag content.

## 13. Complete Release of Social Media Platforms

• When entering this promotion, you acknowledge a complete release of all social media platforms including but not limited to Instagram, LinkedIn, Facebook, Pinterest, X, and any other social media platforms.

## 14. Acknowledgment

 Jewelco Holdings Pty Ltd acknowledges that the promotion is in no way sponsored, endorsed, or administered by, or associated with, any social media platform, including but not limited to Instagram, LinkedIn, Facebook, Pinterest, X, and any other social media platforms.

## 15. Prohibition of Automated Entries

- The use of automated systems or bots to enter the competition is strictly prohibited.
   Any entries suspected of being generated by bots, scripts, or other automated means will be disgualified at the sole discretion of Jewelco Holdings Pty Ltd.
- Jewelco Holdings Pty Ltd reserves the right to use any means necessary to detect and eliminate automated entries, including but not limited to, CAPTCHA systems, monitoring IP addresses, and analysing patterns of entries.
- In the event that an entrant suspected of using an automated system is later verified as a legitimate human entrant, they will be eligible to win, provided they comply with all other terms and conditions of the competition. Additionally, their details will be used for marketing purposes in accordance with these terms.

# 16. Validity of Entries

- Jewelco Holdings Pty Ltd reserves the right to verify the identity of any entrant and to disqualify any entrant who provides false or misleading information.
- Entries from websites or aggregators promoting this competition without the express
  consent of Jewelco Holdings Pty Ltd will be disqualified. Participants who enter the
  competition through these unauthorised platforms may have their entries voided.
- However, if an entrant originating from an aggregator website is verified as a legitimate human entrant, they will be eligible to win, provided they comply with all other terms and conditions of the competition. Their details will also be used by Jewelco Holdings Pty Ltd for marketing purposes.

## 17. Aggregator Websites and Third-Party Promotions

- Jewelco Holdings Pty Ltd is not responsible for any third-party promotions of this
  competition on websites, social media platforms, or other forums that it does not
  directly control. Entries submitted via these third-party sites will be subject to review
  and may be deemed invalid if found to violate any of these terms and conditions.
- Entrants who knowingly enter the competition through aggregator websites may be
  disqualified at the discretion of Jewelco Holdings Pty Ltd. However, if these entrants
  are verified as human, they will be eligible to win, and their details will be used for
  marketing purposes as per the competition's terms.

## 18. Liability and Indemnification

- Entrants agree to indemnify and hold harmless Jewelco Holdings Pty Ltd from any and all claims, damages, expenses, costs (including legal fees), and liabilities arising from or related to the entrant's participation in the competition, including but not limited to any breach of these terms and conditions.
- Jewelco Holdings Pty Ltd shall not be liable for any loss or damage caused by or resulting from any entry being incorrectly processed, disqualified, or voided due to breaches of these terms. However, if an entry is later verified as compliant, the entrant may still be considered for a prize, subject to all other terms and conditions.

## 19. Compliance with Applicable Law

 This competition and the terms and conditions outlined herein shall be governed by and construed in accordance with the laws of New South Wales, Australia. Any disputes arising from or in connection with the competition shall be subject to the exclusive jurisdiction of the courts of New South Wales.